

Returns de	ue to Libri delivery errors and publisher´s faults	
14	□ double delivery	
15 / 19	<ul> <li>wrong book, please not ordered and invoiced below (ISBN, EAN or Libri-No)</li> </ul>	
16	$\Box$ delayed delivery	
17	$\Box$ incorrect edition delivered	
31	$\Box$ damaged on arrival	
32	$\Box$ defective manufacturing (please mark clearly)	